

# VoIP Pricing

Version 1.1

We offer a full range of VoIP products suitable for single-user and multiple user business customers. Pricing for our single-user solution; VoIP Express, our hosted multiple-user solution; VoIP Enrich and our SIP trunking service; VoIP EasyAccess are shown below. For more details on our bespoke services please contact us.

## VoIP Express & Enrich

VoIP Product	Set Up Fee	Pricing Per Month
VoIP Express	Free	£2.50
VoIP Enrich	£5.00	£7.00

Features	VoIP Express	VoIP Enrich
Geo UK (01/02) or non geo (0845) number	1	1
Voicemail	1	1
Trunks* (simultaneous calls)	1	2
Extension numbers	N/A	1
Auto attendant – single level	N/A	1
Hunt group	N/A	1
Queue	N/A	1
Call transfer	N/A	Yes
Call pickup	N/A	Yes
3-way calling	N/A	Yes
Extension level dialling	N/A	Yes
Call recording	N/A	Yes
Follow me	N/A	Yes
Call screening (black/white lists)	Yes	N/A
SMS text message	Yes	N/A
Call forwarding	Yes	Yes
Caller ID display	Yes	Yes
Outgoing call CLI options	Yes	Yes
Real-time call report	Yes	Yes

\*Extension level dialling does not take up any of the trunk capacity

You can upgrade your **VoIP Enrich** account by adding extra user licenses, call queues or hunt groups with additional charges as detailed below. These additional features are not available to VoIP Express accounts.

Additional Features	Quantity	Pricing Per Month
<b>Call queue</b>	1	£4.00
<b>Hunt group</b>	1	£4.00
<b>User license</b> includes:		
Extension number	1	
Geographical/non-geographical number	1	£2.50
Voicemail	1	
Trunks	2	
<b>Call recording</b>		
Per license**	1	£2.50
Storage (1GB)	1	£2.50

\*\*Each recorded extension, hunt group and call queue requires 1 license. E.g. If you choose to record 2 DDIs, 1 hunt group and 1 call queue you will require 4 licenses.

Netvision IP Ltd Web:- [www.netvisionip.co.uk](http://www.netvisionip.co.uk) Office:- 01902 585301

30 day cancellation period applies. E & OE.  
All pricing is stated in GBP and excludes VAT.

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## VoIP EasyAccess

VoIP EasyAccess is a SIP trunking service and is charged on a per trunk and per DDI basis.

VoIP Product	Set Up Fee	Pricing Per Month
Per trunk	£3.00	£2.00
Per DDI	£2.00	£1.00

## VoIP Call Rates

Call charges to key destinations are detailed below, a full tariff is available on request.

UK Destinations		Pence Per Minute		
		Peak***	Off Peak***	Weekend***
UK Local		1.15	0.19	0.17
UK National		1.15	0.19	0.17
Lo-call (0845)		3.52	3.52	3.52
National Fixed (0870/0871)		8.50	8.50	8.50
UK Mobile	UK Orange	11.99	11.99	11.99
	UK Vodafone	11.99	11.99	11.99
	UK T Mobile	11.99	11.99	11.99
	UK O2	11.99	11.99	11.99
	UK H3G	20.18	20.18	20.18

\*\*\*Peak is defined as 08:00:00 to 17:59:59 Monday to Friday. Off peak is defined as 18:00:00 to 07:59:59 Monday to Friday. Weekend is defined as anytime outside of the peak and off peak operating times. The charge band of the time a call starts applies to the duration of the call.

International Destinations	Pence Per Minute	International Destinations	Pence Per Minute
Australia	1.20	Netherlands	1.23
Austria	1.69	New Zealand	2.00
Belgium	1.91	Norway	1.46
Canada	1.20	Pakistan	10.00
China	1.20	Philippines	14.87
Denmark	1.32	Poland	1.89
Egypt	16.38	Portugal	1.68
Finland	3.39	Russia	3.86
France	1.20	Singapore	0.95
Germany	1.20	South Africa	5.00
Greece	1.80	Spain	1.20
Hong Kong	2.19	Sweden	1.53
Iceland	2.04	Switzerland	2.00
India	10.00	Taiwan	1.50
Ireland	1.20	Thailand	3.69
Italy	1.44	Turkey	6.89
Japan	2.69	USA	1.17

Please note: Call charges may differ from those provided above. These are provided as a guide only. For current pricing please contact us.

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## Number Porting

We can port your existing BT telephone number to our VoIP system enabling you to retain your telephone number.

VoIP Product	Set Up Fee
Single analogue number	£10.00
Multi number (DDI or number range)	£20.00
Simple DDI range (1-9 DDIs)	£50.00
Complex DDI range (10+ DDIs)	£100.00
Penalty fee for failed ports*	£15.00

\*A penalty fee will be applied if the number port is rejected due to failure to provide the correct information to BT. E.g. Submitting the wrong postcode, type of port or if the port is cancelled, left to expire or postponed for any reason.



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